

Hospital at Home – North West Surrey Alliance

December 2022

Background

Healthwatch Surrey was commissioned by North West Surrey Alliance to explore the idea of Hospital at Home with older North West Surrey residents.

Methodology

Between 14 November and 8 December 2026 we gathered the responses of 72 people.

We listened to people at a combination of planned community engagements and opportunistic interviews.

Findings

- Nearly two out of three of the people we spoke to were positive about the idea of Hospital at Home. Around one in ten were unsure; one in four were negative.
- The most motivating aspects of Hospital at Home are being at home rather than in hospital and the possibility of reducing the burden on the NHS.
- An individual's acceptance or rejection of the scheme hinges on two elements: the equipment and whether the person feels they will be able to manage the kit with confidence and accuracy; support and oversight - whether the person feels secure in the level of oversight and response that will be offered by the NHS.

"My wife is my carer. She would help me with any Hospital at Home stuff. Think it's a good idea if I can be at home longer if needing monitoring or an operation."

Walton Centre for the Community



About Luminus

Luminus is a Surrey based, independent, community interest company which exists to empower people to have their voices heard. We help organisations provide equity of access and the best services possible, through the inclusive involvement of local people.