

Who holds the power? Understanding Co-production at Surrey and Borders Partnership May 2022

Background

Surrey and Borders Partnership NHS Foundation Trust (SABP) commissioned a project to transform the future of co-production at the Trust, working with Surrey Coalition of Disabled People, Healthwatch Surrey and Surrey Minority Ethnic Forum.

Methodology

The project engaged with SABP staff, service users, carers and stakeholders through a wide variety of events, workshops, one to one interviews and surveys to gather as many diverse opinions as possible.

Over 400 people's contributions are represented in the report, which was co-produced and co-authored by people with lived experience and 3 partner organisations.



Findings

- The level of understanding of co-production among staff varies across the Trust, but there is considerable existing knowledge of it.
- Few service users are familiar with the term "co-production".
- Co-production at an individual level appears to be a common approach for many staff, however, this seems to be the practitioner's choice rather than embedded in the Trust.
- Service users reported much lower levels of experience of individual co-production, and the majority were unhappy with the level of involvement they had experienced in decisions around their care. Those who had been involved in what they considered to be good co-production found it a positive experience.

"I would love to do this, but... We don't have the time and critically the staff to do this, we'd love to.... But we just can't."

Staff contributor

About Luminus

Luminus is a Surrey based, independent, community interest company which exists to empower people to have their voices heard. We help organisations provide equity of access and the best services possible, through the inclusive involvement of local people.

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